

## Rail transport continues unabated during Covid-19

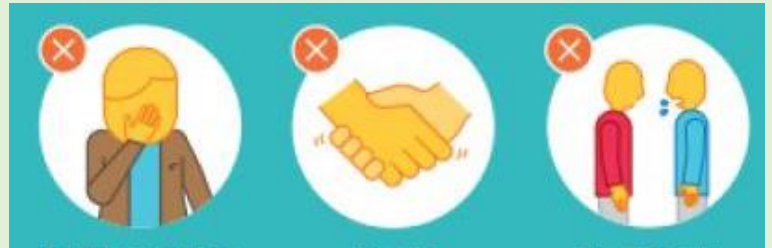
Rail transport to and from the port of Rotterdam continue unabated. Rail transport is a good alternative to road traffic in these times (minimization of the risk of the virus spreading), certainly because rail does not have any delays at the borders. The handling in the port is going well, rail provides a reliable transport product.

Government of the Netherlands

### Stop the spread of coronavirus

We'll only get coronavirus under control if everyone does the following:

- Stay at home as much as possible.**  
Only go outside if you need to. For instance, to do grocery shopping or get some fresh air. And don't go with more than two other people. Work from home if you can.  
If you have cold-like symptoms or a fever, stay at home. If someone in your household has cold-like symptoms and a fever, the whole household should stay at home. Don't have any visitors.
- Wash your hands frequently.**  
Wash your hands multiple times a day with soap and water. Especially if you have been outside.
- Keep your distance (1,5 metres).**  
Coronavirus mainly spreads through coughing and sneezing. You should always stay 1,5 metres (two arms length) from others. That includes on the street, at supermarkets and in parks. That way, you'll reduce the risk of getting infected and infecting others.
- Cough and sneeze into the crook of your elbow.**
- Use paper tissues and discard them immediately.**
- Avoid shaking hands.**



together, we'll get corona under control



## Measures for a visit to Rail Service Center Rotterdam.

Rail Service Center Rotterdam is fully committed to ensuring the health of our staff and of all persons involved in our activity. At the same time, our aim is to guarantee operational continuity of our services. This ensures that in addition to strict measures from RIVM and other Dutch authorities, RSC has also taken a number of measures. We urge you to comply with these measures when you visit our terminal:

- It is forbidden to enter the terminal if you have (minor) complaints or when you have come into contact with people infected by coronavirus;
  - Common cold
  - Coughing
  - Sore throat
  - Fever
  - Have contact with people infected by coronavirus
- Always keep a minimum distance of 1,5 meter
- Only enter the terminal when this is necessary for loading or unloading a container or transfer a train on the terminal.
- In addition to washing your hands regularly, we ask to use the present disinfection gel.
- All buildings on the terminal are closed to visitors.
- Loading and unloading operations without interaction between persons. We do request the driver to be positioned next to the cabin during the loading and unloading process (as usual), so that this process is completely safe!
- If there are problems with loading and unloading, please contact our process control: +31 10 4913645
- Leave the terminal as soon as possible after loading or unloading your unit.

### GATE

- Regulated access by the counter.
- You wait outside in the RSC queue. Always keep 1,5 meters away from your predecessor! If you hit the front, grab a tracking number. When your number on your ticket appears on the screen, you can go to the counter. Always keep 1,5 meters away from other people!
- Fill in your gate notes in your truck as much as possible before you are standing in the line.
- The hand scan is disabled for your and our safety.
- We also ask you to follow all instructions you received at the counter!

### TRAINS

- Machinists can collect and bring their documents into the first green container seen from the main building.



Keep your distance (1,5 metres).



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